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PARENT/GUARDIAN HANDBOOK 2024

WWW.COUNTRYDAWNPRESCHOOL.COM

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If you have any questions or comments about anything contained in this handbook, please do not hesitate to ask. Your suggestions and comments are encouraged, with your input we can be effective.

MISSION STATEMENT:

At Country Dawn, we believe in the value and uniqueness of each child we serve. Our childcare experience is designed to promote each child's own individual social, emotional, physical, and cognitive development. As caregivers and educators, our mission is to provide a safe and developmentally appropriate learning environment, which fosters a child's natural desire to explore, discover, create, and become a lifelong learner.

NONDISCRIMINATION STATEMENTS:

Childcare Centers are defined by state and federal law as places of public accommodation and as such we do not discriminate in employment practices or client services based on race, color, religion, sex, age, national origin, citizenship, veteran status, marital status, genetic information, pregnancy, or any other basis prohibited by applicable state, federal, or local laws.

Country Dawn respects and encourages all families to share their cultural and holiday traditions. We celebrate holidays through having parties with special food and activities throughout the year.

DEFINITIONS:

Part time - less than 6 hours per day, 2 or 3 days per week.

Full time - 6 or more hours per day.

Infants - 6 weeks to 12 months of age.

Pre-Toddlers - 12 months to 18 months of age.

Toddlers - 18 months to 24 months of age.

Older Toddlers - 24 months to 30 months of age.

Pre-Preschool - 30 months to 36 months of age.

Preschool - children 3 through 4 years of age & toilet trained.

Pre-Kindergarten - children 4 through 5 years of age.

School aged - children who attend kindergarten and up.

Note: Because children develop at different rates the age parameters for our programs are flexible. So, the specific age limits indicated are not absolute.

RATIOS:

At Country Dawn, we always maintain the following staff-to-child ratios in our classrooms:

<u>Age of Children</u>	<u>Minimum Ratio of Staff to Children</u>
Infants	1 staff for every 4 children (4 weeks-12 months)
Pre-Toddlers-Pre-Preschool	1 staff for every 7 children (1 year-30 months)
Preschool to Pre-K	1 staff for every 10 children (30 months-5 years)
K-G to 5 th grade	1 staff for every 15 children

If we must have mixed age groups, we will follow the staff-to-child ratio for the youngest child in attendance. This may happen in the case of unforeseen circumstances and does not happen regularly.

CURRICULUM OVERVIEW:

Infant Curriculum

Country Dawn uses a self-planned curriculum that is aligned with the Early Learning Outcomes Framework, Washington State Early Learning and Development Guidelines (www.del.wa.gov) and using some of the basic tools from Creative Curriculum. Through play and teacher observations, lesson plans are created weekly with a weekly theme and goals that vary according to each child's development domain levels and their needs.

Once a month, a consulting nurse comes to the infant classroom to visit with and answer any staff and/or parent questions. She also updates us on illness, child development, and other current information regarding infants' health.

CDC Assessments are provided to families each fall and spring. Teacher Parent Conferences start in the Preschool classrooms however, a conference is provided for any of our families when requested. Country Dawn also participates in Early Achievers, which is Washington's Quality Rating and Improvement System.

Pre-Toddler - Pre-Preschool Curriculum

Country Dawn uses a self-planned curriculum that is aligned with the Early Learning Outcomes Framework, Washington State Early Learning and Development Guidelines (www.del.wa.gov) and using some of the basic tools from Creative Curriculum. Through play and teacher observations, lesson plans are created weekly with a weekly theme and goals that vary according to each child's development domain levels and their needs.

Country Dawn partners with The Sno-Isle Library and receives books for our classrooms monthly. Country Dawn offers HappyFeet (www.seattlehappyfeet.com), a weekly extra-curricular soccer fitness program to our Older Toddler and Pre-Preschool classes.

HappyFeet is a professionally developed child fitness soccer program based on 25 years of youth coaching experience. Country Dawn offers Elevate Music Together to our Pre-Toddler through Pre-Preschool classes. Elevate Music Together is an internationally recognized early childhood program providing music and movement for children.

CDC Assessments are provided to families each fall and spring. Teacher Parent Conferences start in the Preschool classrooms however, a conference is provided for any of our families when requested. Country Dawn also participates in Early Achievers, which is Washington's Quality Rating and Improvement System

Preschool and Pre-Kindergarten Curriculum

Country Dawn uses a self-planned curriculum aligned with the Early Learning Outcomes Framework, Washington State Early Learning and Development Guidelines, and elements from Creative Curriculum. Weekly lesson plans are created based on a theme, with goals tailored to each child's developmental needs.

Country Dawn partners with the Sno-Isle Library to receive books for classrooms monthly. The program also offers Happy Feet, a weekly soccer fitness program for Full-day Preschool and Pre-Kindergarten classes, based on 25 years of youth coaching experience.

Additionally, Elevate Music Together, an internationally recognized early childhood music and movement program, is provided for Full-day Preschool and Pre-Kindergarten classes. For Pre-Kindergarten children, we offer Transition Reports for Lake Stevens School District and other districts upon request. CDC Assessments are provided to families each fall and spring. Children are assessed in multiple developmental and academic areas, and we share this information with families during Fall and Spring conferences. Conferences are begun in Preschool classrooms, with additional conferences offered upon request. Country Dawn participates in Early Achievers, Washington's Quality Rating and Improvement System.

ASSESSMENTS

CDC Developmental Milestones:

At Country Dawn, we use the CDC (Centers for Disease Control and Prevention) milestone tracker to assess children within 30 days of their start date. This tracker helps monitor how children play, learn, speak, and behave, providing valuable insights into their development. Developmental milestones outline what children should be able to do at certain ages.

Both parents/guardians and teachers complete these checklists. If any concerns arise, they are immediately communicated to the parents/guardians. If no concerns are identified, the completed forms are stored in the child's file and shared with the next teacher at the start of the following school year. Keeping children's files ensures a smoother transition when they move to a new class

We provide ongoing informal assessments through observation reports and anecdotal notes. We use the information from assessments to make individual goals and plans for children based on their abilities.

DUAL LANGUAGE LEARNING:

The staff at Country Dawn primarily speak English. There are some staff who speak Spanish and East Indian languages. We encourage children to speak their home language and will teach them through the English language. Some classes may also teach Spanish.

POLICY STATEMENTS:

- Parents have access to all areas used by their children.
- Country Dawn is a nonsmoking environment.
- Alcohol, tobacco, cannabis and illegal drugs are prohibited on the premises.
- For the safety of the children, parents suspected of being impaired by either alcohol or drugs will not be allowed to pick up their child/children. In this event Police would be contacted immediately.
- Firearms, guns, weapons, and ammunition are not allowed on the premises of Country Dawn.
- Country Dawn is not affiliated with any religious organization.

- When possible, Country Dawn assigns staff to work with a consistent class for much of the day with a goal of building long-term, trusting relationships.
- Country Dawn's liability insurance, inspection reports and notices of enforcement actions are available to be viewed upon request.

For policies covering subjects not listed above see the Registration packet that is filled out when enrolling children or this can also be found on our website.

HOURS OF OPERATION:

We are open from 5:30 A.M. until 6:00 P.M. Monday through Friday. If your child is not picked up by 6:00 P.M. a late charge of \$3.00 per minute, per child will be charged. If you are going to be late, please call if possible. If children are not picked up within 30 minutes after closing, and all attempts at contacting the parents or other persons authorized to pick up the children have failed, we will contact law enforcement.

We at Country Dawn reserve the right to modify our actual hours of operation depending on weather/road conditions or other unforeseen circumstances. Should our normal hours of operation need to be modified due to any unforeseen circumstance, weather etc., we will post all changes on our website.

Country Dawn does not offer overnight care.

CLOSED DAYS:

Country Dawn is closed: New Year's Day, President's Day (In-service), Memorial Day, Independence Day, Labor Day, day before the first day of new school year (In-service), Thanksgiving weekend (Thursday and Friday), Christmas Eve, Christmas Day, and New Year's Eve.

BILLING AND PAYMENT:

At the time of registration, you will arrange your billing period and payment due date per your Payment Agreement. Tuition payments are due in advance. Your billing period may be bi-monthly or monthly. We do not accept American Express payments. All payments will be run through Tuition Express. Payments are set up to run automatically from your checking, saving, or credit card account through Tuition Express on the agreed due date.

Charges are incurred regardless of whether your child is in attendance or not; due to a holiday, sickness, safety, weather, behavior, vacation and/or any other unforeseen circumstances.

After hours charge is a fee for children picked up after 6:00 P.M. You will be charged \$3.00 per minute, per child. Continuing services will be evaluated if a family has 5 or more late pick-ups.

Please refer to the General Policy Statement, Payment Agreement, and Price Lists for more information on tuition charges, fees, penalties, vacation credit, and other related subjects. A signed copy is placed on your child's file at the time of registration and is updated annually.

VACATION CREDIT:

Families who privately pay that are enrolled for full day programs (Infant - Pre-Kindergarten) and have been enrolled for 90 consecutive days are eligible for a maximum of 2-week vacation credit. Children may not be in attendance when using vacation credit. If you dis-enroll at any time and then re-enroll, your eligibility starts over. Vacation credit is given by the school year (September - August). This excludes any subsidized programs. Monday - Friday = 10 days, Monday - Wednesday - Friday = 6 days, Tuesday - Thursday = 4 days.

- a. School Only Preschool and Pre-Kindergarten students do not receive any vacation credit.
- b. Children who attend Kindergarten through 5th grade do not receive vacation credit.
- c. We require a two-week advance notice for a vacation credit unless an exception is made by the Director.

ADMISSION, ENROLLMENT AND CHILD'S RECORDS:

At Country Dawn we accept children 4 weeks through children 12 years of age. New Child Registration and re-enrollment fees are non-refundable fees of \$200 per child that are required at the time of registration. Annual Registration fee is a non-refundable fee of \$175 per child that is due at the time of Pre-registration for the following school year. A Registration packet needs to be filled out by new families, one for each child who is enrolling. This packet includes a Health & Emergency Data Card, General Policy Statement, Payment Agreement, Health Care Policy, Certificate of Immunizations Status form and Teacher Information sheet that all need to be completed before the child starts. The Registration packet can also be found on our website.

These forms will be kept in the child's record folder along with incident reports, observation reports, permission slips and any other information regarding the child. All children's information will be kept confidential. Staff and parents/guardians of the child may have access to the child's record. We will annually have you update your child's Health & Emergency Data card, as well as other policies to maintain current information.

TRANSITIONS INTO COUNTRY DAWN:

Once your child is registered in our program, teachers will keep you updated on their progress through the ProCare app. You'll receive regular pictures and updates during the first few days to keep you informed.

REPORTING OF CHILD ABUSE OR NEGLECT:

WAC 170-295-7060 requires that we at Country Dawn report immediately the following.

1. A death, serious injury requiring medical treatment, or illness requiring hospitalization of a child in care, by telephone and in writing, to the parent and licensor.
2. When the director or staff have reason to suspect the occurrence of physical, sexual or emotional child abuse, child neglect or child exploitation they are required by law to contact child protective services or local law enforcement

3. An occurrence of food poisoning or reportable communicable disease, as required by the state board of health to the local public health department and to the licensor, by telephone.

PARENTS' RESPONSIBILITIES:

We ask that you help your child get the most of his/her experience at Country Dawn by following these guidelines.

1. Children should be free of illness. Or if on medication, free of symptoms, and well enough to be able to participate in activities.
2. Children should be well rested.
3. Children should be dressed appropriately for outside activities.
4. Every child needs a nutritious lunch.
5. Provide a backpack or bag for your child.
6. Provide extra clothing for your child.
7. Please arrive before 11:00 A.M. each day, unless other arrangements have been made with the front desk staff.
8. Sign your child in and out using ProCare electronic devices.

NOTE: If you have someone else pick up your child, please be sure they are on your child's Health & Emergency Data Card. Please let the people who will be picking up your child know that they will be asked for picture identification. If they do not have a picture identification document, then they will not be allowed to pick up your child. Children of appropriate age and weight, leaving Country Dawn must be in a car seat, or booster seat. We usually have extras to loan out if the person does not have one. If we do not have an extra to loan children will not be allowed to leave the premises.

PHOTOGRAPHY, VIDEOTAPING, AND SURVEILLANCE:

We produce a School Yearbook with photos of all our children and staff and we allow our teachers to take pictures of children for the purpose of classroom projects, which may be posted in the classroom or shared with other children in the class and their families when the projects are sent home or sent through ProCare or Parent/Guardian emails. We may photograph or record your child and use them on Country Dawn's Facebook or Instagram accounts. You have the option to allow your child's photo to be taken for the purposes described above or not. Please indicate your preference by signing the appropriate statement on the bottom of the General Policy Statement.

Country Dawn has surveillance cameras in our entrances, lobby areas and on the playgrounds of our Main and East buildings. When needed the images from the surveillance cameras can be viewed by the owners or the director and can be shared with families.

HEALTH PROCEDURES AND POLICIES:

IMMUNIZATIONS:

To be enrolled at Country Dawn children must have and maintain all required state immunizations, or be personally, religiously, or medically exempt. If you are not sure if your child has all required immunizations, please contact your doctor or physician.

HEALTH CARE POLICY:

At Country Dawn we follow the advice of the Health Department in preventing the spread of communicable diseases by preventing children who exhibit symptoms of communicable diseases from attending childcare. This policy is also in the Registration packet and can also be found on our website.

Children with any of the following symptoms should stay home or may be sent home.

1. Diarrhea - 3 or more watery stools in a 24-hour period.
2. Vomiting - 2 or more times in a 24-hour period.

Children must be free of vomiting and diarrhea for a 24-hour period before returning to Country Dawn.

3. Rashes - any draining rash, or body rash that persists with no apparent cause, and especially if accompanied by fever or itching. Note: Children with Thrush (Moniliasis) must be on antibiotics 24 hours before returning.
4. Eye discharge - thick mucus or pus draining from the eye, or "pink eye." In addition, Children with "Pink Eye" must be on antibiotics at least 24 hours before returning for care & be goop free.
5. Appearance & Behavior - unusually tired, pale, lack of appetite, these symptoms provide sufficient reasons for keeping a child from attending childcare.
6. Sore throat - especially if it is accompanied by fever and/or swelling of glands in the neck. In addition, Children with Strep Throat must be on antibiotics 24 hours before returning for care.
7. Lice & Scabies - (insect infestations) children who have lice must not return to childcare until they are free of lice and nits (eggs). Children with scabies, caused by a burrowing itch mite, can be admitted for childcare after treatment.
8. Fever - if the child's temperature is 101° Fahrenheit or higher.

Children must be fever free for a 24-hour period without the use of fever reducing medication before returning to Country Dawn.

9. Nose discharge - Children with persistent colored heavy discharge from nose should be evaluated by their health care provider.
10. Persistent cough - severe persistent cough should be evaluated by the child's health care provider.
11. Apparent respiratory problems - when a child experiences any unexplained difficulty in breathing, they should be seen immediately by a health care provider.

Children with the following symptoms may attend childcare provided they DO NOT exhibit any of the symptoms listed in items one through eleven above and are able to participate in normal activities of their group or class.

1. Ear infections - children with ear infections who are receiving medical treatment and follow up, and DO NOT have any of the above symptoms; do not need to be excluded from childcare.
2. Mild cold symptoms - children with occasional clear discharge from the nose, and occasional cough do not need to be excluded from childcare.
3. Minor rashes with known causes - such as minor diaper rashes, heat rashes, or minor rashes due to allergic reactions which are not dangerous or contagious, and of no apparent discomfort to the child, do not need to be excluded from childcare.

If children are too sick to attend public school, they are also too sick to be at Country Dawn. Please help us keep all the kids at Country Dawn as healthy as possible.

If your child gets sick while at Country Dawn he or she will be removed from their group and made as comfortable as possible, and you will be contacted to pick up your child. If we cannot reach you, we will contact whomever you listed on the Health & Emergency Data Card as authorized to pick up your child. Make sure the people you authorize to pick up your child are available when you are not. If we feel the illness is serious, we will seek emergency help immediately.

ACCIDENTS AND INJURIES:

Accidents and injuries are a part of every child's life. When they occur at Country Dawn, we will apply the first aid we are trained to perform. In the event of serious injuries or illness, we will apply first aid, call 911, and notify parents immediately. All injuries whether minor or serious will be documented on an Incident Report form for parents to read and sign. A copy of the report will be sent electronically through ProCare. The report is then filed in the child's records for future reference.

MEDICATIONS:

If your child is taking ANY TYPE of medication that we will be administering, you must fill out a Medication Consent Form (available at the front desk). Please use one form for each medication. The form is only good for one week, Monday - Friday, a new form will need to be completed each week. Unused portions of all medications are returned to you. Please ensure the child's full legal name is on each medication he or she is taking. When you fill out the form the amount and time to be given needs to be clearly stated.

Over the counter medications can only be given as directed by the manufacturers recommended dosage on the label. The child's specific age must be within the range specified on the label. If your child does not fit within the stated parameters on the label, a Physician must supply written authorization to administer the medication. Specific instructions as to dosage, when, how often and method of administration must be included. You will still need to fill out a medication consent form at the front desk.

CARE OF DIABETIC CHILDREN:

Country Dawn staff must be trained to properly care for the needs of diabetic children. Time may be required to complete this training before your child can begin care.

DIAPERING AND POTTY TRAINING:

Diapers will be changed as needed, using either disposable or cloth diapers of the parents choosing. Parents provide diapers or pull-ups. Country Dawn will provide baby wipes. When children are potty training, after 3 accidents they will be put back in pull-ups or diapers.

DAILY ROUTINES:

We ask that children be here by 11:00 a.m. so this doesn't interrupt with lunch and nap time. Our daily routines differ depending on class, age group, and time of year (summer and fall). For more details on this subject please ask your child's teacher or refer to the class schedule posted in each room.

MEALS AND SNACKS:

Our Cook plans and prepares all breakfasts and snack menus one month in advance. Menus are available at the front desk. All menus are posted in your child's classrooms and are available on our website.

We are a peanut free facility. Please check all food labels for peanuts or peanut products. We cannot serve any food that was or may be manufactured or processed on equipment that also processed peanuts.

Breakfast is served from 5:30 A.M. until 7:30 A.M. at no extra charge. If your child needs to eat breakfast, please be here within that time. Please DO NOT bring food items from home for your child to eat. If your child does not want what is on the menu, please have them eat at home. All breakfasts are served with milk.

Snacks are served in mid-morning and mid-afternoon generally around 9:00 A.M. - 9:30 A.M. and from 3:00 P.M. - 3:30 P.M. Exact times may vary depending on arrival time from public schools, classroom activities, etc. Water is provided with every snack.

Lunch is NOT provided by Country Dawn. Country Dawn does provide a lunch service to Country Dawn families for an additional cost, that will be added to your bill. The menu is available at the front desk. Lunch orders need to be placed by 10:00 A.M. Country Dawn provides milk for lunch. Lunch begins, depending on the class, anywhere between 11:30 A.M. - 12:00 P.M. and it is about 30 minutes long. Remember your child needs to bring lunch or order lunch every day.

We at Country Dawn monitor children's lunches to ensure compliance with WAC 170-295-3160 which states that at a minimum lunch must contain.

1. A dairy product (such as milk, cottage cheese, yogurt, cheese)
2. A meat or meat alternative (such as beef, fish, poultry, legumes, tofu or beans)
3. A grain product (such as bread, cereal, bagel or rice cake)
4. Fruit and/or vegetable, two total servings.

If you wish to bring special treats such as cupcakes for a birthday or some other special occasion, please let your child's teacher know so they will be able to make any necessary preparations. All special treats must be store bought, peanut free and with the original label attached. If you have any questions about bringing food items, please do not hesitate to ask.

Also, we do not allow the children to have gum at Country Dawn.

INFANT FEEDING PROCEDURES:

Bottles are given in accordance with the infant's individual schedule, or per the instructions relayed by the parent/guardian. Parents/Guardians need to provide bottles for each feeding with lids labeled with infant's full name and dated daily.

Parents/Guardians provide formula or appropriate amount of Breast milk. We can make up bottles and will let you know when you're low on formula, or you may prefer to send pre-made bottles.

When an infant starts eating baby food, all baby food brought for an infant need to be ready to eat except dry cereal which is mixed with warm water or the child's formula, as is appropriate, by infant room staff.

When the parents of the infant feel their child is ready for finger food, it should be already prepared. Breakfast and snacks are supplied by Country Dawn and served with parents' permission.

REST TIME PROCEDURES

Infants:

Country Dawn provides cribs, bassinets, play yards, and fitted sheets for infants during rest time. Infants are always placed on their backs to sleep to reduce the risk of SIDS/SUIDS. All infant staff undergo the DCYF-required safe sleep training annually. Infants will be allowed to follow their own sleep patterns, and we will keep parents/guardians informed of their sleep needs and routines.

One-Year-Olds and Older:

For children one year and older, Country Dawn provides mats and sheets for rest time. Parents/guardians may provide a small blanket and a stuffed toy for their child to use during rest. These items can be stored in the child's cubby and should be taken home weekly for laundering, typically on Fridays. Quiet activities will be available for children who do not require rest.

TRANSPORTATION:

Country Dawn has two small buses that hold 14 passengers each. We use them to transport elementary students to and from school and for Country Dawn field trips.

FIELD TRIPS:

Field trips are scheduled throughout the year at Country Dawn. You will always be notified as to departure and return time, destination, specific list of things to bring and cost if any.

WATER ACTIVITIES:

Wading pools are not used at Country Dawn. Instead, we use sprinklers, water only spray bottles, water tables and other forms of water play may be used. Country Dawn may go to an off-site pool, splash pad, etc. Parent permission is obtained, pools are lifeguarded, and additional supervision is ensured.

BRINGING THINGS FROM HOME:

We discourage children from bringing toys or other personal items from home. The only exception to this rule is for show-and-tell. In this case the toy or item should be shared only during show-and-tell time. If you have any questions as to what is appropriate to bring please talk your child's teacher. Toy weapons, of any kind, are NOT allowed. Country Dawn will not be responsible for items brought from home that may be damaged or lost.

DISCIPLINARY PRACTICES:

We at Country Dawn believe that learning self-control and appropriate behavior is as much a part of a child's development as learning to speak or walk. Children who persist in repeated inappropriate behavior are removed from their group, or class as is appropriate for a short "time-out" to reflect on their actions. Time-outs consist of one minute per age of the child at the most. The teacher then counsels him/her in a positive manner on the behavior that resulted in the time-out and returns him/her to the group.

PHYSICAL RESTRAINT: At Country Dawn we use physical restraint only as a last resort when a child cannot be controlled by any other means. We allow the use of physical restraint only when it is necessary to protect the child from injury, or in order to prevent the child from injuring someone else, in obtaining possession of a weapon or other dangerous object, to protect property from serious damage, or to prevent the child from leaving the building. Physical restraint involves holding the child in such a manner as to prevent them from hurting themselves or others. One method is for the adult to wrap their arms around the child's chest from behind placing the child's arms to their sides to prevent hurting themselves or others. For younger children the adult may find it necessary to hold the child on their lap and restrain both arms and legs. Physical restraint is used for as short a time as possible and is avoided whenever possible. All such incidents are documented in an observation report. Please remember that this is used only in extreme situations.

TERMINATION OF CARE:

VOLUNTARY TERMINATION of care simply means that you disenroll your child from Country Dawn. We require two weeks' notice in this case.

INVOLUNTARY TERMINATION of care will occur when we can no longer meet the needs of your child. However, if a child is uncontrollable by the staff or persist in behaviors injurious to themselves, other children or staff members, involuntary termination of care will result. Termination of care will never result from a single incident unless we feel the child's safety is in jeopardy. If we see a consistent pattern of unacceptable or uncontrollable behavior, and only after all attempts have failed to find a reasonable solution, will parents be notified of termination.

FIRE AND EARTHQUAKE DRILLS:

All age groups practice fire and earthquake drills on a regular basis at Country Dawn. These topics are discussed with the children then practiced. Unannounced fire and earthquake drills are then performed monthly throughout the year. Due to the loud sound of the fire alarm an unannounced fire drill can be a frightening experience for many children, however once they understand what the sound is for, the fear usually ends. A staff member checks the entire building to ensure all children have exited the building with their class. Teachers take roll once they have exited the building to account for all children in their individual classes. Once the building is clear and all children are accounted for, then they return to normal activities. Country Dawn has a 72-hour Earthquake emergency kit for all children enrolled. Our emergency shed is located behind our main building. A detailed Crisis/Disaster Response Handbook is available on our website.

FAMILY ENGAGEMENT STATEMENTS:

We believe effective communication with families is a way to promote family engagement and create strong collaborative partnerships. When families and caregivers communicate and share what is observed and experienced, it creates opportunities to better understand and support the rapid developmental growth that happens with all children. Please feel free to communicate through emails, ProCare messages, phone calls or in person.

We are committed to quality care and work hard to make sure that all procedures and practices are followed daily. If you ever have any concerns or suggestions we would love to hear your thoughts. Country Dawn has become what it is today, because of the dedication from our staff and families we provide care to. Thank you for trusting your children in our care.